

PORSCHE



Warranty Extension.

FOR NEW AND PRE-OWNED VEHICLES.



Your rights under the Consumer Guarantees Act.

The Consumer Guarantees Act 1993 sets minimum standard guarantees for goods/ products and services bought for personal use. It provides that products sold to consumers come with a guarantee of "acceptable quality", which means that the products must:

- be fit for their purpose (do all the normal things that people would expect them to do);
- be durable for as long as most people would expect them to last;
- be free from minor and major faults; and
- do what You the consumer have been told they do.

If You as a consumer have a **serious** problem with a product, you have the choice between a refund, replacement, repair, or compensation from the business that sold you the product, as long as you comply with certain requirements.

If You have a problem with a product that is **not serious**, the business that sold you the product can choose to refund, repair or replace it with products of identical type, as long as you comply with certain requirements.

If the business that sold you the product chooses to refund, repair or replace the goods, it must be done in a reasonable time, otherwise you can ask for a refund.

If you would like more information on your rights and remedies under the Consumer Guarantees Act, please refer to the Commerce Commission's fact sheet on extended warranties available at: <http://www.comcom.govt.nz>.

This Policy is designed to provide you with certainty by helping pay the costs of unforeseen mechanical breakdowns, and to reduce inconvenience to you by getting you and your vehicle back on the road as quickly as possible. This Policy does not affect or limit your rights under the Consumer Guarantees Act but provides benefits over and above the Act's guarantees. In summary, subject to the terms of the Policy, these additional benefits include (but are not limited to):

- The Policy gives you the peace of mind of knowing exactly how long the cover applies, what benefits you are entitled to, and how to make your claim to ensure it can be settled promptly.

- No matter where you may break down, our network of Official Porsche Centres will assist you.
- You are also entitled to Porsche Roadside Assistance benefits (including flat battery, flat tyres, key replacement / vehicle lockout, and out of fuel assistance) 24 hours a day, 7 days a week.
- Allowances for accommodation or care hire/transport costs if you as the owner/driver breakdown more than 100km away from your home and your vehicle is unable to be used for at least 24 hours due to the repair work required.

Cooling off period

You can cancel this Policy **within 14 days** after the date on which You received a copy of the Policy by giving Us notice of cancellation. In addition, if We have failed to comply with Our disclosure requirements relating to extended warranty agreements under the Fair Trading Act 1986, You may cancel at any time. In any case where you are entitled to cancel this Policy, you can give us notice of cancellation by phoning us, notifying us in writing by post or email, or in person by visiting Our office. Upon cancellation within this 14-day cooling off period We will provide you with a full refund of the premium you have paid.

Warranty Extension.

Driving enjoyment – guaranteed.

The Porsche Warranty Extension is designed to give you total peace of mind and the reassurance that your pride and joy has the complete backing of a factory warranty.

When your new or Porsche Approved Pre-owned Car Warranty expires, you can take the same peace of mind with you in the long life of your car by extending your warranty.

Your Porsche Warranty Extension provides similar benefits and security to those of any new Porsche warranty.



Benefits.

60% of all Porsche vehicles ever built are still on the road today. This is a clear indication that we are committed to exceptional performance and reliability. So much so, we'd like to give you that commitment in writing. The Porsche Warranty Extension is valid for a period of 12, 24 or 36 months and offers comprehensive cover.

The warranty can be used to extend cover on a new vehicle or Porsche Approved Pre-owned car and is accepted by Official Porsche Centres around New Zealand and in fact, the world.

With the added security that comes with comprehensive warranty cover, you can now look forward to many thousands of kilometres of stress-free driving pleasure from your Porsche.

Should you choose to sell your vehicle privately, the Porsche Warranty Extension is transferable* and may add to the attractiveness of your Porsche to prospective purchasers.

*The warranty is not transferable to another party (e.g. a licensed motor vehicle dealer) if that party acquires the vehicle for the purpose of resale.



Warranty Extension Conditions.

- The Porsche Warranty Extension is available on qualifying Porsche vehicles.
- The warranty can be extended by simply contacting your Official Porsche Centre service department prior to the policy expiring, providing your vehicle's maintenance record is up to date.
- If your vehicle's policy has expired, the policy can also be extended subject to qualifying criteria.
- All service tasks must be performed and documented as specified in the Guarantee & Maintenance booklet.





Commitment.

Whether you are considering purchasing a new Porsche and want more reassurance, an Approved pre-owned Porsche that comes with reassurance as standard, or are considering extending the warranty for your current Porsche, we've got it covered. Great relationships are built on trust. The Porsche Approved Warranty is a warranty perfectly tailored to your Porsche for complete peace of mind.

As you would expect from us, the scope of cover of the Porsche Approved Warranty is at a comparable level to our new car warranty. 100% Porsche. This means the Porsche Approved Warranty applies worldwide. It is effortlessly administered in every Porsche Centre, covering components for 100% of the labour and parts. There is never an excess to pay in the event of a claim and nor is there any mileage limit once the policy is activated.

Warranty Conditions.*

- The vehicle must continue to be maintained as described in the Guarantee & Maintenance booklet.
- The vehicle must not have been subjected to undue strains or used for purposes other than those for which it was intended.
- The Porsche warranty is not available to be purchased by licensed motor vehicle dealers for any vehicle that will be sold in their business.
- Warranty defects must be presented immediately to an Official Porsche Centre.

*See full contract details on page 10.



Warranty Exclusion.*

- Warranty claims may not be valid if the failure or any subsequent damage is attributed to a part or parts not approved by the manufacturer.
- The warranty does not cover ageing and items considered to be wear and tear.
- Maintenance work that is associated with a warranty repair is expressly excluded.
- The cost of testing, measurement and adjustment work not relating to warranty claims shall not be refundable.

*See full contract details on page 10.



Warranty Limitation.*

- All claims arising from this warranty shall expire on the valid to date specified on the Warranty Certificate.
- Warranty repair work shall be performed free of charge to the owner in accordance with technical requirements by replacing or repairing parts found to be defective. Replaced parts automatically become the property of Porsche.
- Should the cost of the repair exceed the value of a replacement unit, the claim shall be limited to the free installation of the replacement unit.

*See full contract details on page 10.





Warranty Conditions.

1. The warranty conditions listed herein do not affect the customer's statutory rights or any rights accruing to the customer under the terms of the pre-owned car sales contract or new vehicle warranties that are currently valid.
2. The operational functionality of all parts belonging to the following components of the vehicle described in the contract of purchase or service contract is covered by the warranty conditions set forth below (exceptions: see 4):
 - Engine
 - Fuel/cooling system
 - Power train/transmission
 - Suspension/steering
 - Brake system
 - Heating/air conditioning
 - Electrics
 - Body
3. The customer is entitled only to have warranty claims remedied free of charge. The Insurer is not liable for any defects relating to the performance of the repair work or the consequences of such defects. Warranty claims shall be handled as follows:
 - The customer can present such claims to the Porsche Partner granted the warranty or to another authorised Porsche Centre. The customer shall notify the Porsche Partner granted the warranty or another authorised Porsche Centre in writing of any defect as soon as it is noticed, or shall have the defect recorded in writing by said Porsche Partner.
 - Repair work shall be performed free of charge to the customer in line with technical requirements by replacing or repairing defective parts. Replaced parts become the property of the Porsche Partner granted the warranty or of the authorised Porsche Centre commissioned to do the work.
 - Should the cost of repair work exceed the value of a replacement unit, the claim shall be limited to the free fitting of a replacement unit.
4. Exclusion of warranty; warranty conditions.

Warranty claims are not valid if the defect or damage is caused:

 - by using the vehicle for purposes other than those for which it is intended or subjecting it to undue stresses, e.g. in motor sports competitions;
 - by any sort of external factors on the vehicle (in particular accidents, violence, theft and natural events);
 - or if the vehicle has previously been repaired, maintained or serviced unprofessionally by a company not recognised in this capacity by the manufacturer;
 - or if parts not approved by the manufacturer have been fitted in the vehicle;
 - or if the vehicle has been modified in a manner which is not approved by the manufacturer;
 - or if the customer has not followed the manufacturer's instructions with regard to the Warranty & Maintenance booklet of the object of purchase;
 - or if service or recall campaigns publicised by Porsche have not been carried out on the vehicle.

In Principle, the following services are excluded:

 - insurance cover for visual and audible defects that do not impair the vehicle's functionality,
 - reimbursement for direct or indirect consequential damage (e.g. towing costs, overnight accommodation costs, costs of a hired car, compensation for loss of use, e.g. if the procurement of replacement parts is delayed) unless they are explicitly insured in a separate cover,
 - reimbursement for costs in connection with isolated testing, measurement or adjustment work, or for the costs of maintenance, inspection and servicing work, cleaning work, procurement, waste disposal, freight, shipping costs, etc.

Ageing and natural wear and tear are not defects and are therefore excluded from warranty cover as a general principle. Below is a list of items commonly subject to wear and tear, which if fail due to wear and tear will not be covered by Your Policy:

 - Wiper blades
 - Tyres
 - Brake pads and brake discs
 - Shock absorber
 - Clutch disc and clutch pressure plate
 - Drive belt including deflection- and tensioning roller
 - Spark plugs
- Batteries
- Expansion tank PDCC
- Refrigerant
- All bulbs (excl. Xenon and LED-bulbs)
- All filters, fluids, oils and greases
5. Claims for free repair work are limited to the current market value of the vehicle at the time when the damage or defect covered by warranty occurs.
6. Claims other than those listed in Sections 1 through 5 shall not be valid. This especially applies to claims for withdrawal from contract, replacement, abatement, or refund of any additional expenses incurred by the customer.
7. This warranty is valid worldwide with unlimited mileage within the duration of the warranty.
8. If a sale of the pre-owned Porsche during the warranty period is handled between end customers, warranty entitlement is transferred to the new owner. The warranty expires if the vehicle is sold to a commercial car dealer who is not authorised by Porsche.
9. It is not permitted for the customer to use the insured vehicle for commercial passenger transport or for commercial leasing.
10. All claims arising from this warranty shall expire after the validity date specified above.
11. The guarantor is the Porsche Partner specified above.

Porsche Approved Warranty Pricing.

		<i>718</i>	<i>911</i>	<i>Taycan</i>	<i>Panamera</i>	<i>Macan</i>	<i>Cayenne</i>
1 YEAR	Warranty Extension¹	\$2,400	\$2,950	\$2,950	\$2,950	\$2,650	\$2,900
	Stand-alone Warranty²	\$3,050	\$3,600	\$3,600	\$3,600	\$3,300	\$3,500
2 YEAR	Warranty Extension	\$3,750	\$4,600	\$4,600	\$4,600	\$4,100	\$4,500
	Stand-alone Warranty	\$4,350	\$5,250	\$5,250	\$5,250	\$4,700	\$5,100
3 YEAR	Warranty Extension	\$5,200	\$6,500	\$6,500	\$6,500	\$5,700	\$6,250
	Stand-alone Warranty	\$5,850	\$7,150	\$7,150	\$7,150	\$6,400	\$6,900

Prices are MRP and GST inclusive. ¹Warranty Extension - extension of an existing New or Pre-Owned Warranty. ²Stand-Alone Warranty - no existing Warranty coverage.

For further information please contact your nearest
Official Porsche Centre or visit porsche.co.nz.

Giltrap Porsche

100 Great North Road
Grey Lynn, Auckland
Phone: +64 9 920 0911
www.giltrapporsche.co.nz

Porsche Centre Wellington

66 Cambridge Terrace
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Continental Cars Porsche

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