

Porsche Scheduled Maintenance Plan

Porsche Scheduled Maintenance Plan Introduction

Porsche Scheduled Maintenance Plan is a cost-free maintenance plan exclusive to purchasers of all new Porsche models (718, 911, Macan, Cayenne, Panamera and Taycan vehicles) from the New Zealand Official Porsche Centres*.

The programme is underwritten and administered in New Zealand by Porsche New Zealand (European Motors Limited) and is in addition to the warranty programmes provided by the manufacturer detailed in the owner's Warranty & Maintenance or Guarantee and Maintenance booklet located in the vehicles leather wallet that also contains the Driver's Manual.

For the first three years the scheduled maintenance (detailed in the vehicle maintenance schedules) are supplied free of charge.

What is included with Porsche Scheduled Maintenance Plan?

All vehicle scheduled maintenance inclusive of parts and lubricants according to the vehicle maintenance schedule as outlined in the Warranty & Maintenance or Guarantee and Maintenance manual.

It does not include service repairs or the replacement of parts due to wear & tear. For example, but not limited to: wiper rubbers, brakes, wheel alignment's etc.

What does the owner pay for?

The owner is responsible for all expenses not falling within the scope of the manufacturer's warranty or the scheduled maintenance requirements. For example, but not limited to: petrol, tyres, vehicle licensing, insurance, accident damage, wiper rubbers, brakes, wheel alignment's.

What responsibilities does the owner have?

Owners must maintain their vehicle within the guidelines outlined in the vehicle service schedule supplied with the Driver's Manual. All scheduled maintenance or repairs must be performed by an Official Porsche Centre and the owner must ensure that all fluid levels (e.g. oil/water) are checked on a regular basis.

Exclusions from Porsche Scheduled Maintenance Plan

Porsche Scheduled Maintenance Plan does not include parts or labour required as a result of wear and tear, an accident, theft, use of vehicle on racetracks or off-road events, misuse or acts of neglect, or any act or omission by anybody who is not an Official Porsche Centre. Installation of, accessories are not covered under Porsche Scheduled Maintenance Plan.

Non-Transferability

The Porsche Scheduled Maintenance Plan is not transferable upon sale of the vehicle. The agreement is valid for the first owner of the vehicle and not transferable to any subsequent party or owner.



When does Porsche Scheduled Maintenance Plan Expire

Porsche Scheduled Maintenance Plan will terminate on the earlier of:

- Thirty-Six months after the date of first delivery
- When the first Owner sells, trades or disposes of the vehicle
- The Official Porsche Centre should be notified if the vehicle is exported, sold privately or written off.

Factory Collection

Porsche vehicles delivered ex-factory and purchased through an Official Porsche Centre in New Zealand are eligible for Porsche Scheduled Maintenance Plan. However, the following conditions are applicable:

- The vehicle is purchased through an Official Porsche Centre in New Zealand.
- The commencement date of Porsche Scheduled Maintenance Plan is the date of first delivery stamped by Porsche AG.
- The Porsche Scheduled Maintenance Plan benefits are only available once the vehicle returns to New Zealand and is being serviced through the Official Porsche Centre network.
- Contact is made with your Official Porsche Centre immediately on arrival of your vehicle in New Zealand for validation of the Porsche Scheduled Maintenance Plan Programme.

*Applicable on new Porsche vehicles "Model Year 2023" production. These vehicles are identifiable by the letter "P" in the following location on the Vehicle Identification Number (VIN) - WP1ZZZ9YZPDA28387.